

Healthcare Leadership

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Activity Overview

Designed for working healthcare professionals, this certificate offers practical examples and evidence-based content that can be applied in a structured and methodical way to quickly move from insight to action. Guided by skilled facilitators and supported by peers, learners will build a framework and gain confidence in their leadership proficiency. The course addresses key challenges facing healthcare leaders through a series of three modules: Leading Self, Leading Others, and Leading Organizations.

Target Audience

This activity is intended to meet the needs of physicians, nurses and other healthcare professionals.

Learning Objectives

Upon completion of the educational activity, participants should be able to:

- Describe the concept of authentic leadership and the importance of developing an authentic and adaptive leadership identity that is true to self.
- Recognize the increased level and broader range of influence and impact that comes with leadership.
- Improve communication and collaboration through an approach that aims to form stronger relationships, increase trust, and build shared understanding.
- Explain the direct connection that employee engagement has on individual performance, patient safety and satisfaction and organizational outcomes, and the actions that leaders can take to positively impact engagement.
- Use a framework to prepare for and conduct effective performance conversations that address critical issues and develop agreed upon solutions and support for moving forward.
- Identify techniques for creating psychological safety within teams that encourages diverse perspectives, enables dialogue, and ultimately improves performance.
- Recognize the leader's role translating and connecting the strategy to the work of their teams through clear accountability, goals and performance measures.
- Recognize the importance of managing to budget, monitoring Key Performance Indicators, communicating deviations early, and identifying ways to positively contribute to business performance.
- Explain how to manage both the emotional transition that people experience when change happens and a structured process that will help ensure consistency, reduce ambiguity, identify and remove obstacles, and ultimately, accelerate the change.
- Enhance and leverage key leadership capabilities to increase collaboration, communication and influence across a matrixed organization.

Criteria for Success

To obtain a certificate of completion, a score of 70% or better on the post-test is required. Please proceed with the activity until you have successfully completed this program, answered all test questions, completed the post-test and evaluation, and have received a digital copy of your certificate. You must participate in the entire activity to receive credit. There is no fee to participate in this activity. If you have questions about this activity, please contact AKH Inc. at wendi@akhcme.com.



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Physicians

AKH Inc., Advancing Knowledge in Healthcare designates this enduring material for a maximum of 24.0 *AMA PRA Category 1 Credit(s)*[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Nurses

Credit being awarded: 24.0 ANCC contact hours

Commercial Support

There is no commercial support for this activity.

Disclosures

None of the planners or faculty for this educational activity have relevant financial relationship(s) to disclose with ineligible companies whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients. All of the relevant financial relationships listed for these individuals have been mitigated.

Disclosure of Unlabeled Use and Investigational Product

This educational activity may include discussion of uses of agents that are investigational and/or unapproved by the FDA. Please refer to the official prescribing information for each product for discussion of approved indications, contraindications, and warnings.

Disclaimer

This course is designed solely to provide the healthcare professional with information to assist in his/her practice and professional development and is not to be considered a diagnostic tool to replace professional advice or treatment. The course serves as a general guide to the healthcare professional, and therefore, cannot be considered as giving legal, nursing, medical, or other professional advice in specific cases. AKH Inc. specifically disclaim responsibility for any adverse consequences resulting directly or indirectly from information in the course, for undetected error, or through participant's misunderstanding of the content.